

Product Warranty for Woven Fabric & Non-Woven Fabric

Duvaltex warrants for a period of five (5) years from the date of its invoice that its woven and non-woven fabrics will not suffer “wear through” in normal indoor use by the original end-user customer. “Wear through” means a hole caused by disintegration of the fabric’s structure in a particular area as a result of abrasive wear.

Should a failure to conform to this warranty appear in the Fabric during the 5-year warranty period, Duvaltex will replace the affected Fabric at its expense, subject to its receipt of prompt written notice during the warranty period.

This warranty does not cover damage, disintegration or loss arising from abuse, misuse, vandalism, burns, cuts, punctures, improper installation or maintenance, use of improper cleaning agents, application of a treatment or finish after shipment by Duvaltex, defects in design or manufacture of furniture, inadequate padding, abrasion from other components or furniture, pilling, fading, use in application other than normal indoor or use subsequent to ownership by the original end-user.

Effective January 1, 2018.

Products shipped prior to this date will retain their existing warranty coverage.

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