

duvaltex.com Shipping Policy - USA

We reserve our right to reject, correct, cancel, or terminate any order for any reason (including shortage of inventory), or to subject any order to special conditions that the Customer may accept or refuse (such as quantity limits, restrictions on resale, territories where Duvaltex will not deliver, etc.).

We ship only to Canada (except Northwest Territories, Nunavut and Yukon) and the contiguous United States (excludes Alaska and Hawaii).

We will proceed with shipment of products covered by an order upon full payment. No order may be canceled once it has been shipped.

The following shipping rates apply for each order depending on the order size:

Order quantity:

1 yard to 10 yards:	\$30.00
11 yards to 20 yards:	\$40.00
21 yards to 50 yards:	\$55.00

Orders are limited to 50 yards maximum per order. To purchase more yardage, for special requests regarding shipping, or for purchase using a tax exemption certificate, please contact our Customer Service team at 1-800-544-0200. (We do not accept tax exemption certificates through the Website.)

Orders are usually processed for shipping within one (1) business day for in-stock items. Orders placed on holidays or weekends will be processed for shipping on the next business day. Orders are generally delivered in 3-5 business days by our selected carrier. We ship in commercial-quality shipping packages. We are not responsible for shipping delays, loss, or damage by postal or shipping companies.

If a package is returned to us undelivered, we will contact you and any costs of re-shipping will be added to your invoice and must be paid prior to re-shipping.